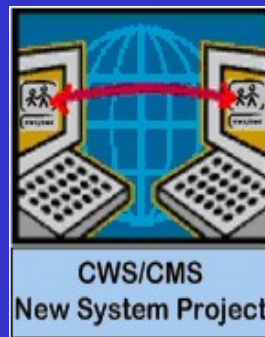
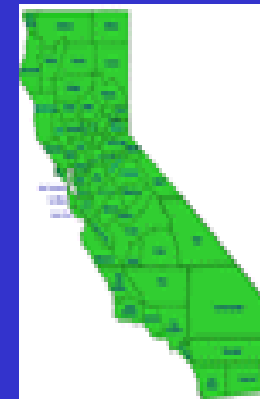
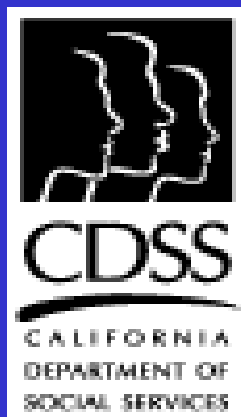


CWS/CMS New System Project Visioning Meeting



February 7, 2007



Welcome



Mary Ault
CFSD Deputy Director
California Department of
Social Services

Welcome & Meeting Purpose

Introductions & Housekeeping



- Key OSI/ CDSS Staff
- Key County Representatives
- Facilitator – Jeff Lewis
- Project Staff in Attendance
- General Housekeeping

Meeting Agenda



- Project Overview
- Discussion & Decision on:
 - Project Vision
 - Project Guiding Principles
 - Project Governance & Communication Processes



Project Overview

Melody Hayes
Assistant Deputy Director
CWS/CMS New System Project

Project Overview



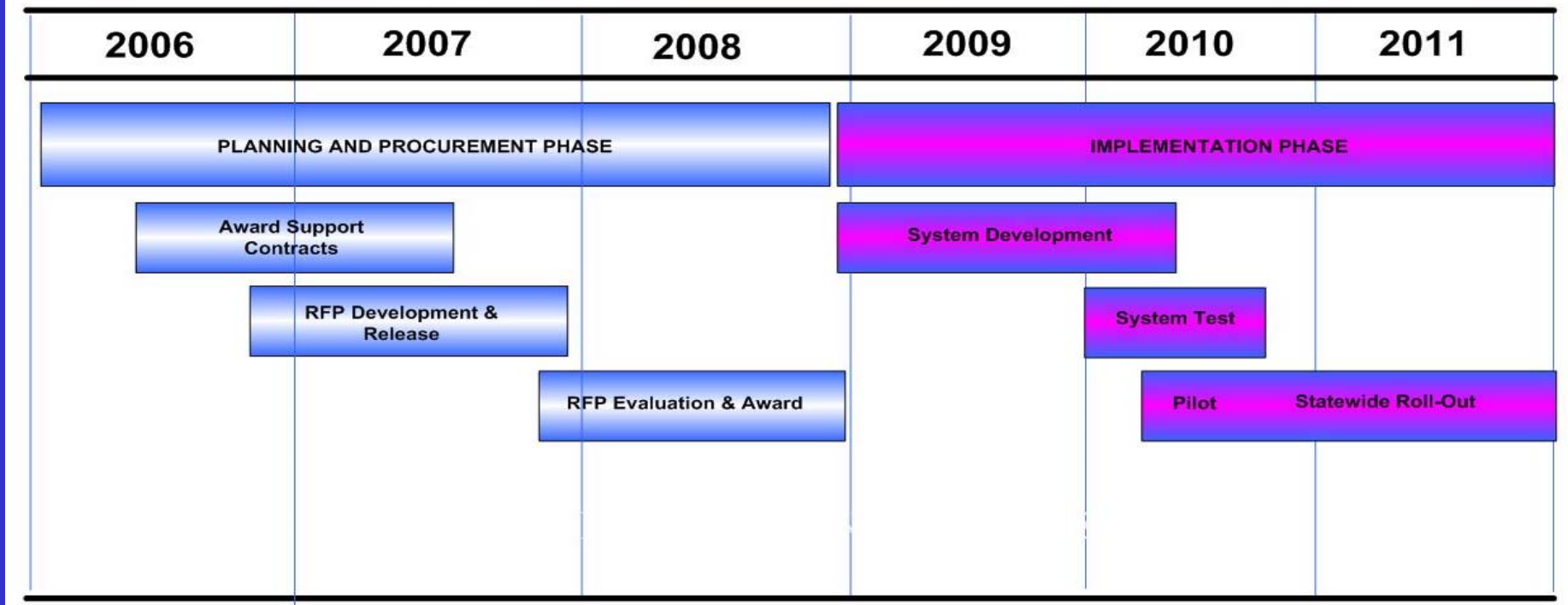
April 2004	California and the Administration for Children and Families (ACF) agreed to a Technical Architecture Alternatives Analysis (TAAA)
October 2004	ACF approved the CWS/CMS Go-Forward Plan (GFP)
April 2005	TAAA was submitted to ACF and the California Legislature
April 2006	Planning Advance Planning Document (PAPD) for the New System Project approved by Department of Finance (DOF)
July 2006	New System Project PAPD approved by ACF

NSPDOCS #250v2

Project Schedule



CWS/CMS NEW SYSTEM PROJECT MILESTONES



Critical Project Assumptions



- Effective Governance and Communication Process
- Required State and County resources will be available (per approved schedule)

Project Parameters



- SACWIS Compliant
- One System of Record Statewide
- The New System will support current practice delivery
- Currently utilized CWS/CMS business functionality will be carried forward into the New System
- The system delivered will enable efficient automation of future changes to practice/program
- Ability for State & Community partner interfaces
- Web-Based Solution

Discussion / Decision Items



Vision Statement

Lauren Barton
Deputy Director
CWS/CMS Project

Project Vision Statement



“To enhance the safety, well-being, and permanence of at-risk children by improving the ability of Child Welfare Services (CWS) staff to provide services in an effective and efficient manner.”

Project Drivers



Priority order for decisions on New System functionality:

SACWIS Compliance

Program Business Requirements

Technical Requirements/Solutions



Guiding Principles

Jeff Lewis
Facilitator

Guiding Principles



- Practice will drive system, system will not drive Practice
- Policy will drive the system, system will not drive Policy
- System will support flexibility in service delivery approach
- Automation - just because we can, doesn't mean we should
- Information how you need it, when you need it, and where you need it
- System changes will be made timely
- Support comprehensive service delivery through access to and exchange of information across systems



Business Objectives

Lauren Barton
Deputy Director
CWS/CMS Project

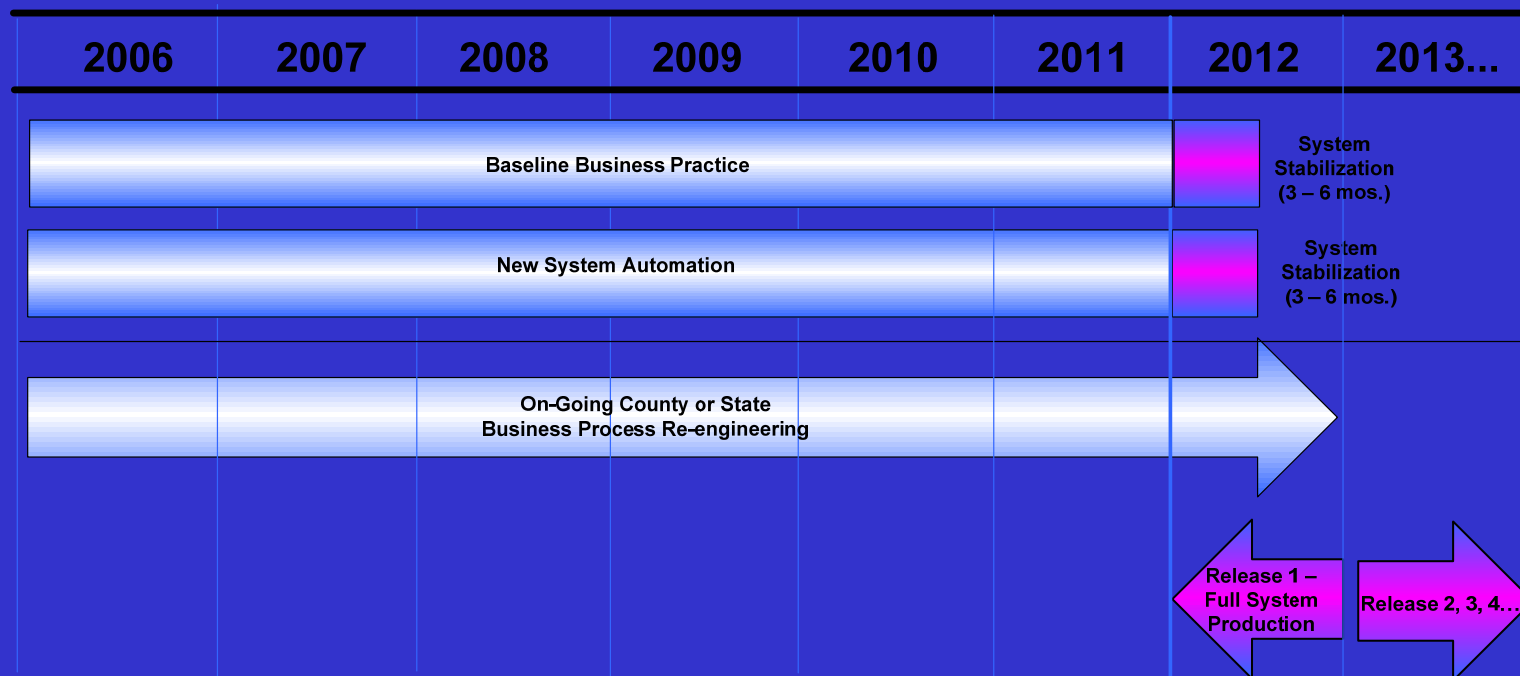
Project Objective



Implement a web services-based technical architecture for a CWS case management system supporting County and State program practice requirements, including data management, outcome measures and reporting solutions, consistent with Federal SACWIS requirements.

Scope of New System/ Business Process Re-Engineering

- Will not re-engineer Child Welfare Practice - Automated system will support current Child Welfare Practice
- Business functionality that is used in the current CWS/CMS will also be available in the New System



Program Benefits



- Enable more time providing services to children, families and care-givers
- Improve quality of services for children and families
- Effective use of CWS staff's time
- Better quality case documentation and information
- System supports current and emerging business practices
- System flexibility allows county and community partners appropriate access to the system



Governance & Decision-Making

Jeff Lewis
Facilitator

Governance/Decision-Making



External Oversight and Project Review

Executive Briefing Committee

CWS/CMS New System Project

Project Control Board

Mary Ault Carlos Ramos
Eric Fujii Cal Rogers
Meg Sheldon County Director
County Director



CWS/CMS New System Project Management Decision Group

OSC Co-Chairs PIAC Co-Chairs TAC Co-Chairs
New System Management Team
CDSS Reps CWDA Rep

*95% of all
decisions
made by the
PMDG*



County Welfare Staff

CWDA Staff

OSI Staff

CDSS Staff

DTS Staff

DGS Staff

New System Team

*100% of
work
performed*

Governance/Decision-Making



- Project Management Decision Group - The right people representing the work groups to get collaboration for moving the project forward.
- Project Control Board – The key decision makers to provide direction and resolve conflict to move the project forward when the Project Management Decision Group cannot resolve an issue.

Communication



- **Governance & Communication Plan**
 - **New System Project Web Page** (<http://www.osi.ca.gov>)
 - Internal
 - External
 - **Monthly County Regional User Group Meetings**
 - **Monthly County Welfare Directors Meeting**
 - **Status Reporting (Team, CDSS, State Control Agencies)**
 - **CWDA Committee Meetings**
 - Children's Committee
 - Information Technology Committee
 - **OSC/ PIAC/ TAC**
 - **New System Project RFP Work Groups**



Wrap-Up

Jeff Lewis
Facilitator

Wrap-Up



- Review Action Items
- Next Steps
 - Communication of decisions
 - Dissemination of information



Closing Remarks

Mary Ault
CFSD Deputy Director
California Department of
Social Services

Closing Remarks



*Thank you for your continuing
commitment and engagement in the
development and implementation of
the CWS/CMS New Systems Project*

NOTES FROM SLIDE #9

The Project Parameters are the “givens” that have already been agreed to and are reflected in the scope and budget of the New System Project.

NOTES FROM SLIDE #18

Underlying assumption from the TAAA and the PAPD based on county and State feedback is that Child Welfare practice is not “broken” and does not to be re-engineered.

The New System will deliberately be built not to re-engineer Child Welfare practice. There may be slight process changes related to the automation of adoptions case management

How the system supports practice will be different in that it will more efficiently and effectively support child welfare staff because it will be easier to use, have a better design, and allow for access from the field.

If a county or the state determines that a business process re-engineering effort for Child Welfare needs to be conducted, that will happen outside of the New System automation effort and would not be reflected in the initial implementation of the New System.

Once the New System is implemented, enhancements to the New System required to support re-engineered or new business processes will be prioritized and included in subsequent releases of the system.

Note that if during the New System Project timeframes there are legislated mandates or major policy changes that require business process reengineering the impact of implementing in the automated system will be assessed with regard to impact to scope, schedule and budget and elevated to the Project Control Board and CDSS for decision.

NOTES FROM SLIDE #19

Provide capability for accessing and entering information in the field eliminating transit time to and from the office to enter information

Provide storage and access to multiple types of files including photographs and scanned images

SACWIS Title IV-E, IV-A and Title XIX interfaces will reduce research and case processing time for eligible cases

Automation of adoptions case management will significantly reduce or eliminate manual processes

System will be easier to enhance and maintain, release cycles will be months instead of years

System will have capability to support access by external entities (probation, courts, providers, schools, etc.) based on defined security and need to know requirements.

Efficiencies gained through the implementation of the New System will allow child welfare staff to spend more time with children, families, and care-givers.